JUSTIN C. ROBERTSON

Head of Reference/Interlibrary Loan Coordinator/Website Manager
Associate Librarian, Baugh Biomedical Library University of South Alabama

2655 Yates Ave, Pensacola FL
(251) 533-0210
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EMPLOYMENT HISTORY

UNIVERSITY OF SOUTH ALABAMA BAUGH BIOMEDICAL LIBRARY, Mobile, Alabama

Head of Reference/Interlibrary Loan Coordinator/OoaH[H)4.6 (-)1.3]10.9 Bb2 (-O4 (aO4 (aO4 (aO4 obad FL

coverage and education classes, when needed. Participates in reference desk night and weekend
coverage   Serves as liaison to the College of Nursing. Co-coordinator of the Biomedical Library website.

Assistant Director of Public Services, 8/2007 – 5/2014
Responsible for providing overall leadership, management, and planning for all aspects of public services,
including circulation, online searching, reference, and bibliographic instruction; Interlibrary
Loan/Document Delivery Coordinator responsible for day-to-day departmental operation; this position
also takes a leadership role in planning and evaluating for service improvements and creating new
services/procedures to provide quality library public services; serves as the spokesperson in conveying
department views, interests, activities and concerns to library administration and other library units;
participates with library administration and serves on library committees; supervises, determines
workflow for Public Services department; assists at reference desk as needed at least 20 hours a month;
serves as liaison to University Library in all public aspects of the libraries' online system. Serves as
backup librarian for reference desk coverage and education classes, as needed. Participates in reference
desk weekend coverage. Serves on the Biomedical Library Executive Committee.

**Interlibrary Loan Coordinator/SOUTHmed-Outreach Coordinator Information Services
Librarian/Library Web Coordinator, 6/2006-7/2007**
Responsible for reference duties, coordination of interlibrary loan/document delivery services,
coordination of library's outreach program SOUTHmed, and design/maintenance of library web page.
Specific duties include: Oversee day to day operation of library's Interlibrary Loan/Document Delivery
Department, supervise two full-time and one part-time ILL staff; oversee ILL/DD software ILLiad,
including implementation, maintenance, instruction, statistics and billing; assist with daily ILL activities
as needed (placing requests; verifying citations etc.); oversee library outreach program, SOUTHmed –
including: site visits, account management, statistical data and official communications; staff refereao.9 (ea)-2.6s-4 (y)10-

instruction materials on the web; design, create and maintain Library Pathfinders (both print and electronic); design electronic version of Biofeedback, the Biomedical Library's quarterly newsletter; serve as College of Nursing's library liaison (which includes collection development responsibilities for nursing materials).
Joint Instructor, Department of Physician Studies, College of Allied Health (appointed Aug 2003)
Adjunct Instructor, College of Nursing (appointed May 2005)

EMORY UNIVERSITY HEALTH SCIENCES LIBRARY, Atlanta, Georgia

Circulation, User Services Specialist, 4/1996-3/1997
Duties included ready reference work (citation verification, database use instruction) charging of library materials, fine collection, and policy/procedure explanation. Additional duties: verification of ILL requests through a variety of online databases (OCLC Worldcat, MEDLINE, NLM catalog). Considerable patron contact experience.

Interlibrary Loan/Document Delivery, Library Assistant, 4/1995-4/1996
Responsible for pulling, copying, packaging and sending interlibrary loan materials. Considerable experience with ARIEL document delivery software.

EDUCATION

SCHOOL OF LIBRARY AND INFORMATION SCIENCE,
CLARK ATLANTA UNIVERSITY, Atlanta, Georgia
M.L.I.S. degree, December 1996

EMORY UNIVERSITY, Atlanta, Georgia
BA in Anthropology, minor in English Literature, August 1989

PROFESSIONAL AFFILIATIONS

Southern Chapter/Medical Library Association (SC/MLA)
Alabama Health Libraries Association (ALHeLA)
Network of Alabama Academic Libraries (NAAL)

RELEVANT SKILLS/TRAINING

Extensive experience with various electronic and print reference resources including OVID databases (MEDLINE, CINAHL, etc.), NLM databases (including PubMed, ClinicalTrials.gov, NLM Gateway, NLM Locator, MEDLINEPlus, etc.), Index Medicus, Science Citation Index, Access Medicine, Dynamed, MDConsult, Harrison's Online, Cochrane Database, PDR Online, Stat Ref, EBSCO databases, Silver Platter, PsychINFO, ISI's Web of Science (Science Citation Index, Current Contents and Journal Citation Reports), BIOSIS, DIALOG, ENGI, INSPEC, etc. Also experienced with various bibliographic utilities (OCLC, RLIN) and Internet search engines (Google, Alta Vista, Dogpile, Northern Light, etc.). Experienced in Windows 95, 98, NT & XP and related MS Office products (Power Point, Access, Excel). Proficient in HTML, various HTML editors (Dreamweaver, Netscape Composer, Homesite, Front Page) and graphics programs (Fireworks, Flash, Paint Shop Pro). Adobe Acrobat and Adobe Pagemaker experience (including the creation of professional newsletters).

2011)
SC/MLA Membership Committee, Alabama Representative (November 2021 – present)
SC/MLA Bylaws Committee (October 2021 – present)
SC/MLA Annual Honors and Awards Committee, Chair (October 2016 – October 2017)
SC/MLA Annual Honors and Awards Committee (January 2015 – October 2016)
SC/MLA 2014 Annual Meeting Planning Committee: Exhibitors/Vendors (March – October 2014)
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J. Li, J. Robertson, A. Wright, R. Britton. "E-book Management: A Multiple Access Points Approach." Journal of Electronic Resources in Medical Libraries 9(2) 2012 pp. 103-113.

J. Robertson, J. Burnham, J. Li, E. Sayed. "The Medical Matters Wiki: Building a Library Web Site 2.0." Medical Reference Services Quarterly 27(1) 2008 pp. 21-32.

J. Robertson, E. Sayed, L. Roussel. "Librarians in the Online Classroom – Proactive Bibliographic Instruction for Distance Education Students: A Case Study" pp. 268-279.

A. Wright, J. Robertson. "Google Analytics: Building a Better Website" Southern Chapter of the Medical Library Association Annual Meeting, Birmingham AL, October 2008. (poster presentation)

Information Management" (Educational Webcast) – November 8, 2006.

MLA 4CE credits – Website Usability; Making Content Easy to Find –
October 13, 2006.

MLA 4CE credits – Geeks Bearing Gifts: Unwrapping New Technology Trends –
September 14, 2006.

MLA 4CE credits – CE1000 Proving Your Worth – November 14, 2005.

MLA 4CE credits – Public Health on the Web – November 14, 2005.

MLA 4.5CE credits – Partnering for Public Health: Information, Librarians and the
Public Health Workforce (Satellite Teleconference) – March 9, 2005.

MLA 3.5CE credits – Understanding Botanicals as Dietary Supplements: Challenging
Perspectives for Medical Librarians – November 15, 2004.

MLA 4CE credits – ClinicalTrials.gJEMC /A682(t)-4.6 (h)10.8ngt o7 (r)-3. eah .6 (s)- u6 (e)-1.6D (ubl)6.3 (i)-682(t)-4.6 (

"Virtualization of Academe: Challenges and Perks of Online Courses" – University of South Alabama PETAL workshop – March 1, 2006.